

COVID-19 UPDATE

To our Families and Visitors

As the status of COVID-19 changes in our Region, Lisaard and Innisfree Hospice (LIH) continues to follow the advice of Public Health and Emergency Services, who are working with the Public Health Agency of Canada, the Ministry of Health, Public Health Ontario and other health care providers and agencies to coordinate actions as appropriate.

Lisaard & Innisfree Hospice holds in high regard the safety and well being of its residents, families, visitors, staff and volunteers. LIH wants and needs to minimize the spread and transmission of this virus, and reduce non-essential traffic through the hospice house. To this end, the following changes will be implemented our visitor processes:

Effective March 14th, 2020, all visitors will be screened before being given access to the hospice. The screening is based on Ontario Public Health direction. Volunteers and staff will be screening all visitors each time they are entering the hospice. Volunteer or staff will sign visitors in and out.

Visiting Hours will be reduced to 11:00am-7:00pm to enable reception volunteers to conduct visitor screening.

Families will be required to provide a short list of essential visitors such as immediate family. Limiting high risk individuals like older adults with preconditioning illnesses or are auto-immune suppressed and young children. Please speak with our Director of Care or the Resource Nurses in creating your list of essential visitors.

Families are asked to coordinate with each other regarding visits as only 2 visitors per resident may be in the hospice at the same time.

Family/Friends group events (more than 2 people) in the hospice will not be permitted at this time.

Please talk to the health care team regarding exceptions to the above processes if your loved one is imminently dying.

Please ensure you are advising staff when you are leaving if there is no one at reception to sign you out.

Personal Day Passes for residents will not be granted at this time to reduce residents to potential exposure to COVID-19 in the larger community.

We encourage you to continue to follow preventative measures to reduce the transmission of and exposure to germs and viruses, including influenza, common colds and COVID-19.

PLEASE DO NOT VISIT

If you are experiencing:

- fever
- cough or difficulty breathing
- flu or cold like symptoms

If you have:

- travelled outside of Canada in the last 14 days
- been in close contact with a confirmed or probable case of COVID-19
- have been in close contact with a person who has a respiratory illness

If you are experiencing any of these symptoms, please phone your primary care provider for more instructions.